

0006503



**Western Massachusetts
Electric**

The Northeast Utilities System

TOWN OF AMHERST PUBLIC WORKS A

Statement date: Nov 30, 2010

Customer name key: AMHE

Account number: 54310181060

Visit our website:
www.wmeco.com

For Emergency:
1-877-659-6326

24 hours a day, 7 days a week

For Customer Service:

1-877-OKWMECO (1-877-659-6326)

(413-781-4300 Springfield area)

Mon-Fri 7am-7pm and Sat 10am-3:30pm

Your Electric Supplier:

HAMPSHIRE COUNCIL OF GOVERNMENTS

99 Main St

Northampton MA 01060

1-413-584-1300

To pay your bill electronically, please
visit our website or call 1-888-783-6618

Your account summary

Previous balance on Oct 28 \$623.48
Payment Nov 18 -\$623.48

Balance Forward \$0.00

New Charges/Credits

Delivery Services \$365.96

Supplier Services \$471.52

Total new charges \$837.48

Total amount now due \$837.48

Payment due upon receipt unless other arrangements have been made.

For service at: MAIN BLDG

586 S PLEASANT ST, AMHERST MA 01002-2542

Service reference: 074231001

Billing cycle: 20

Your meter reading for meter # 889037462

For billing period: Oct 28 - Nov 30 (33 days)

Next read date on or about: Dec 30, 2010

Actual reading on Nov 30, 2010

10445

Actual reading on Oct 28, 2010

- 10309

Difference

= 136

Meter constant

x 40

Billed usage

= 5,440

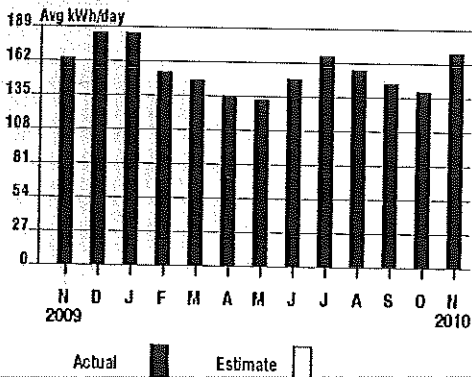
Total demand use: 19.90 kW

Compare your electricity usage

Average usage in Nov 2009 (42 F) 165 kWh

Average usage in Nov 2010 (38 F) 172 kWh

Energy Profile



Actual Estimate

DEC 23 2010

4410X-521200

(continued on next page)

Please detach this stub and return it with your check made payable to WMECO. Save a stamp by paying online at www.wmeco.com. Please consider adding a \$1 for Good Neighbor to your payment.



**Western Massachusetts
Electric**

The Northeast Utilities System

Account Number

54310181060

Statement date

Nov 30, 2010

Total amount now due

\$837.48

Amount Enclosed

837.48

Payment due upon receipt unless other arrangements
have been made.

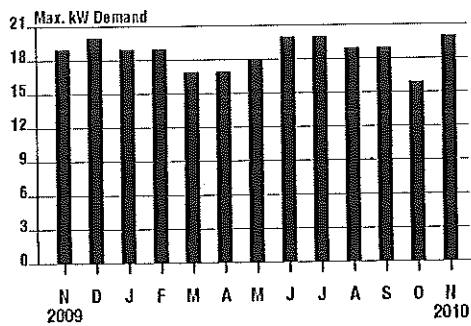


TOWN OF AMHERST PUBLIC WORKS A
586 S PLEASANT ST
AMHERST MA 01002-2542

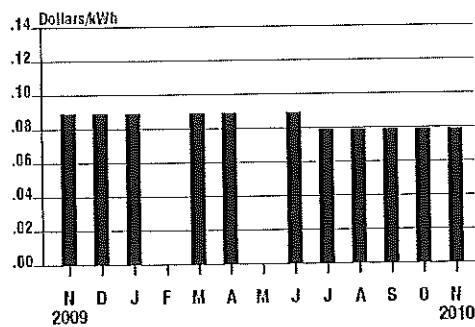
WMECO
PO Box 150494
Hartford, CT 06115-0494

5431018106029 0000837480 0000837480

Demand Profile



Generation Rate



Delivery Services Detail

RATE GO

Transmission Enrgy Chrg	5440.00KWH	x	\$0.010070	\$54.78
Transmission Dmd Chrg	18.00KW	x	\$1.050000	\$18.90
Customer Chrg				\$31.92
Distribution Enrgy Chrg	5440.00KWH	x	\$0.001900	\$10.34
Distribution Dmd Chrg	18.00KW	x	\$8.030000	\$144.54
Res Assist Adj Clause	5440.00KWH	x	\$0.002680	\$14.58
Pension/PBOP Adj Mechn PPAM	5440.00KWH	x	\$0.001910	\$10.39
Dflt Srv Cost Adj	5440.00KWH	x	\$0.000790	-\$4.30
Transition Enrgy Chrg	5440.00KWH	x	\$0.006420	\$34.92
Transition Dmd Chrg	18.00KW	x	\$0.450000	\$8.10
Energy Conservation Chrg	5440.00KWH	x	\$0.002500	\$13.60
Energy Efficiency Program Chrg	5440.00KWH	x	\$0.002700	\$14.69
Renewable Enrgy Chrg	5440.00KWH	x	\$0.000500	\$2.72

Total Delivery Services

\$355.18

Supplier Services Detail

HAMPS GOVT GEN SV/WMECO

Generation Srv Chrg***	5440.00KWH	x	\$0.084400	\$459.14
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Total Supplier Services

\$459.14

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For service at: MAIN BLDG

For billing period: Oct 28 - Nov 30 (33 days)

Service reference: 006231003

Billing cycle: 20

Delivery Services Detail		DISTRIBUTION RATE: S2		
Allocated use for	33 days	(Oct 28 to Nov 30)		
Transmission Chrg	85.00KWH	x	\$0.012840	\$1.09
Distribution Services				\$1.72
Res Assist Adj Clause	85.00KWH	x	\$0.002680	\$0.23
Pension/PBOP Adj Mechn PPAM	85.00KWH	x	\$0.001910	\$0.16
Dflt Srvc Cost Adj	85.00KWH	x-	\$0.000790	- \$0.07
Transition Chrg	85.00KWH	x	\$0.007820	\$0.66
Conserv & Load Mgmt Chrg	85.00KWH	x	\$0.002500	\$0.21
Energy Efficiency Program Chrg	85.00KWH	x	\$0.002700	\$0.23
Renew Enrgy Invstmnt Chrg	85.00KWH	x	\$0.000500	\$0.04
Total Delivery Services				\$4.27

Supplier Services Detail		HAMPS GOVT GEN SV/WMECO		
Generation Srvc Chrg***	85.00KWH	x	\$0.058000	\$4.93
Total Supplier Services				\$4.93

For service at: MAIN BLDG

For billing period: Oct 28 - Nov 30 (33 days)

Service reference: 856131002

Billing cycle: 20

Delivery Services Detail		DISTRIBUTION RATE: S2		
Allocated use for	33 days	(Oct 28 to Nov 30)		
Transmission Chrg	128.50KWH	x	\$0.012840	\$1.65
Distribution Services				\$2.64
Res Assist Adj Clause	128.50KWH	x	\$0.002680	\$0.34
Pension/PBOP Adj Mechn PPAM	128.50KWH	x	\$0.001910	\$0.25
Dflt Srvc Cost Adj	128.50KWH	x-	\$0.000790	- \$0.10
Transition Chrg	128.50KWH	x	\$0.007820	\$1.00
Conserv & Load Mgmt Chrg	128.50KWH	x	\$0.002500	\$0.32
Energy Efficiency Program Chrg	128.50KWH	x	\$0.002700	\$0.35
Renew Enrgy Invstmnt Chrg	128.50KWH	x	\$0.000500	\$0.06
Total Delivery Services				\$6.51

Supplier Services Detail		HAMPS GOVT GEN SV/WMECO		
Generation Srvc Chrg***	128.50KWH	x	\$0.058000	\$7.45
Total Supplier Services				\$7.45

Explanation of your charges

The billed Distribution Energy Charge includes a Capital Project Schedule List adjustment of \$0.00012/kWh.

Account number: 54310181060

Account messages

WMECo has a new toll-free Customer Service number: 1-877-OK-WMECO (1-877-659-6326). The number for customers in the Springfield calling area remains the same 413-781-4300. We have also implemented an enhanced outage map on wmeco.com. It is updated every 15 minutes with a listing of power outages by town, and is accessible by mobile phone. Check it out at www.wmeco.com/outage/OutageMap.aspx.

WMECo will not disconnect the electric service of residential customers during the winter moratorium, from November 15, 2010 to March 15 2011, who have a financial hardship and meet the eligibility guidelines. Visit www.wmeco.com or call 1-877-OK-WMECO for more information.

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Right to Dispute Your Bill

If you disagree with the WMECO charges on your statement, you may call or write and explain the amount you believe to be in error and the reason you believe the error has occurred.

- Call us at 1-877-659-6326 or the phone number on the front of the bill.
- You may also call or write to the Consumer Division of the Department of Public Utilities (DPU) to dispute any portion of your bill:

Massachusetts Department of Public Utilities
Consumer Division, One South Station
Boston, MA 02110
or call: (617) 737-2836 or toll free 1-877-886-5066
www.mass.gov/dpu

Your electric service will not be terminated for failure to pay the disputed portion of your bill.

Payment Arrangements

Payment arrangements may be made for the WMECO portion of your bill over a minimum of four months and will include the payment of past due charges in addition to payment of future bills when due.

Check Processing

By sending your check, you authorize WMECO to use the check information to create an electronic funds transfer. The electronic transfer, for the original check amount, will be processed on the day your check is received. The check will be destroyed and an image of your check will be stored for two years. If the electronic transfer cannot be completed, a demand draft of your check can be created and used in place of the original.

Financial Hardship Arrearage Management Program

If you have a verified financial hardship in which your household income is within 60% of the state median income, the Company offers NUSStart. NUSStart is an arrearage management program that allows income eligible residential customers to earn past due balance forgiveness.

For more information on NUSStart, please contact the Company at 1-800-286-5844 Monday - Friday 8:00 a.m. - 4:30 p.m. to speak with a member of the Special Assistance Team.

Right to Electric Service**• During Serious Illness and Financial Hardship**

- If you or anyone presently and normally living in your home is seriously ill, we will not shut off your service provided you have a financial hardship as well.
- You must contact your physician or board of health. Have your physician or board of health call the Company immediately. Within seven days of the phone call, your physician or board of health must certify in writing to the Company that a serious illness exists.
- The certificate must be renewed monthly or quarterly if the illness is certified to be chronic. Your failure to renew your certification may result in your service being terminated.
- For assistance or further information, you may call the Company or the Consumer Division of the DPU.

• If You Have A Child Under 12 Months Of Age

If you or anyone presently and normally living in your home has a child under 12 months old living in the home, we will not shut off your service provided you also have a financial hardship.

• In An Elderly Household

If all residents in your household are 65 years of age or older, the Company cannot shut off your electric service for failure to pay a past due bill without the approval of the DPU. If you cannot pay your bill, you may be able to work out a payment plan with the Company. You have a right to a hearing at the DPU before termination. You may call the Company or the Consumer Division of the DPU for further information.

